

Praj is ready to handle Covid19; trust you are prepared too

March 20, 2020

Dear valued partner,

The world is facing an unprecedented challenge from the outbreak of the coronavirus disease (COVID-19) which has affected communities and the industry on multiple fronts. We believe that synergising our efforts across geographies, industries and social groups to cope with the disease will help in tiding over this situation sooner than expected.

Praj's vision of deploying environment friendly and sustainable solutions to make the world a better place drives us to look for ways to not only safeguard the interests of our employees but help our customers, vendor, business associates and stakeholders. We recognise the importance of taking necessary precautions while ensuring business continuity processes are in place. We are therefore reaching out to you, hoping that you and your team are well, and assuring you of our assistance, should you need any.

As our esteemed customers, you have been an integral part of Praj's growth story and taking care of your interests are important to us. We have adopted several strategic steps to ensure project schedules remain unaffected as far as possible. We set up a specially created war room equipped with IT enabled facilities. This allows our engineers to monitor the progress of projects and commission domestic and international projects remotely. The facility adheres to WHO-issued guidelines to ensure our personnel are safe. As a precautionary measure, we have implemented work from home policy for many of our employees, empowering them with IT enabled facilities to serve customers.

A robust business continuity plan is in place at Praj and it's heartening to see all hands on deck in this difficult hour. A specially constituted task force is focussed on prioritising and executing strategy actions in this regard. We have rolled out guidelines for travel, workplace and individual safety for our employees across the organization. We are in continuous discussion with our partners to assess any supply chain disruptions and formulate alternate sourcing plans to keep Customer commitments.

We believe the human spirit is resilient and determined. It is the need of the hour to stand together and collaborate with stakeholders beyond business to overcome challenges posed by the pandemic.

We trust you too are taking diligent steps to protect yourself and your near and dear ones.

Feel free to reach out to me or Team Praj for any assistance which we shall be pleased to render.

Stay healthy, stay safe!

Yours sincerely,

Pramod Chaudhari

